

DCP IT

Who are we?

DCP IT is the computing services group for the College of Design, Construction and Planning. We provide a wide variety of technical services to our users; such as, email, computer, software and hardware setup and troubleshooting. Our goal is to provide the best user experience to all of our faculty, staff, and students in the timeliest manner.

How to contact us?

The primary way to contact us is through email help@dcp.ufl.edu this will create a ticket in UF's Remedy Helpdesk system and be assigned to DCP IT staff. We will follow up with an email, or a phone call. If you are unable to log in, or send email you can call DCP IT Help Desk directly at 352-294-1429 please leave a detailed message and contact information so we can promptly follow up.

Where are we located?

We are located on the 3rd floor room 307 in the Architecture building.

Do you have a website?

DCP IT Help Desk site is <https://my.dcp.ufl.edu/it-help-desk>. You can find basic information on services we provide and how to contact us.

DCP IT News.

DCP SharePoint site <https://connect.ufl.edu/dcp> will be retired Oct 31, 2019, replaced to SharePoint Online/Office365 services. DCP IT is working with UFIT to identify and migrate sites as needed.

UF IT News.

<https://news.it.ufl.edu/page/2/>

